curv.

Powered by PAYARC

CURV POS Full-Service Restaurant Installation & Set up Guide

This document will give you step by step instructions on how to set up and install the CURV Point of Sale Devices for a Full Service Restaurant set up.

(AMP Bridge, AMP 8200, Receipt Printer, Cash Drawer & Kitchen Printer)

AMP Bridge

AMP Bridge Power Connection

Step 1. Once you have received your equipment, connect the AC cable to the AC adapter on the AMP Bridge.

Step 2. Insert the power cable to the AMP Bridge POS.

Power and accessory ports can be found on the bottom of the base stand on the Bridge Device. **See Figure 1.**

Port A: Power Supply.

Port B: Ethernet Cable. When plugged in and connected, lights will power on.

Port C: USB type A input. Connect to the **Receipt printer** and **accessory equipment.**

Figure 1. Bridge Ports

Connecting to the Internet

Both the **AMP Bridge** and **AMP 8200** payment terminals must be connected to the internet. The Bridge Station may connect to either Wi-Fi or ethernet and the 8200 Wi-Fi only.
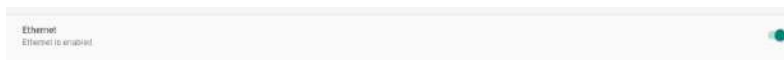
AMP Bridge:

→ Step 1.
Navigate to the **Settings**

→ Step 2.
Select **Network & Internet**

Ethernet

→ Step 3.
Select **Ethernet**
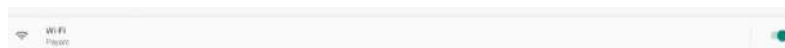and toggle on switch.

→ When ethernet is connected the will be displayed on the top right.

Wi-Fi

→ Step 4.
Select Wi-fi and
toggle on switch.
Select the device's local
network and connect.

When connected the Wi-Fi
connection strength will be
displayed on the top right
of the screen.

AMP 8200

AMP 8200 Wireless Pin Pad set up

Step 1. Once you have received your equipment, locate the power cables included in the package.

Step 2. Connect the power cable to a power supply and attach the Mirco-USB side of cable to the charging port of the AMP 8200.

Step 3. Press and hold the power button located on the top right side of the machine. The screen will light up and boot up the machine. Allow machine to charge to at least 15% before continuing.

Connecting to the Internet

The AMP 8200 pin pad is a wireless terminal and can be connected to the internet with Wi-Fi connection only.

→ Step 1. Select **Settings** icon.

→ Step 2. Imput admin settings password: 1234567

→ Step 3. Select WLAN and turn on Wi-Fi toggle. Select network and enter password.

→ Step 4. Confirm the device is connected by checking for the Wi-Fi service icon on the top right of the user screen.

Launching Applications

→ Step 1.
Select **AMP TSYS** application. This application will need to be initialized before payments can be made. This is an automatic process and can take a few minutes. Once initialized, close the app and leave running in the background.

→ Step 2.
Once initialized, select the **AMP Connect**. Upon launch the application will update all necessary parameters. This is an automatic process and will take a few moments. Once all parameters are read successfully the terminal can be attached to the Bridge.
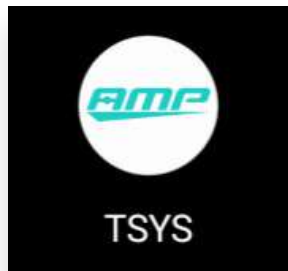
Connecting the AMP 8200 Pin Pad to the AMP Bridge

→ Step 1.
Navigate to the **settings** page on the AMP Bridge Machine. Select AMP Connect on the left navigation bar.

→ Step 2.
Connect devices with the serial number. Select **Terminal Serial Number** and enter the number on the back of the AMP 8200.

→ Step 3.
Confirm connection, select **Check Connection**. This provides one of two messages:
(1) Terminal is connected,
(2) Terminal is not connected
*If not connected, confirm a secure Wi-Fi Connection on both the 8200 and Bridge Machine.
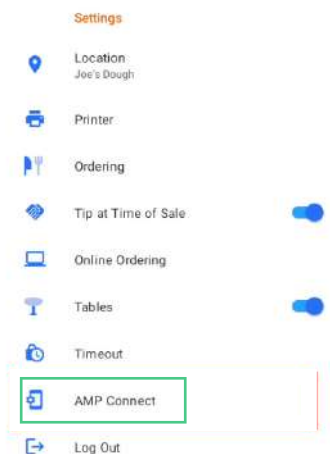
Receipt Printer

Receipt Printers Set up

Step 1. Power on printer by plugging in the power cord.

Receipt Printer Connection with USB

Step 2. Once the printer is powered on you will connect the USB Type A to the AMP Bridge and the USB Type B port located on the back of the printer. Devices connected by USB will be automatically added to the available printers list.

Step 3. When the receipt printer is configured, a cash drawer must be attached. Receipt printers will have an access point labelled for **Cash Drawers.** See Figure 2.
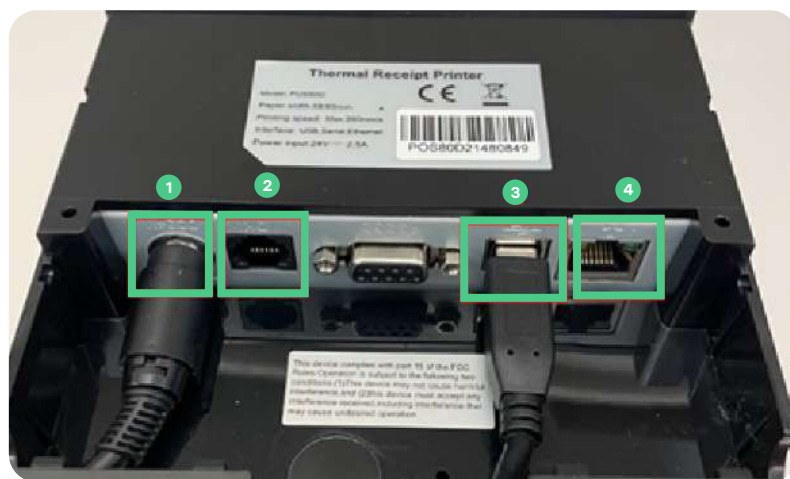
Figure 2. Printer with port for Power, Cash Drawer (Labelled DK) and USB Connection to POS Bridge Station.

Port 1. Power Supply
Port 2. Cash Drawer
Port 3. USB Type B.
Corresponds to port C in Figure 1
Port 4. Ethernet port

Cash Drawer

Cash Drawer Set Up

Attaching a Cash Drawer to the POS station will allow the system user to accept cash payments and all additional cash features such as tipping out servers or paying out vendors. All cash drawer actions are tied to a receipt printer. If the receipt printer is not in use, a cash drawer cannot be attached.

The cable that runs from the cash drawer will be connected to a receipt printer. Connecting to the printer will allow the drawer to "POP" when a cash transaction is started. Cash drawers not connected to a receipt printer will need to be opened manually.
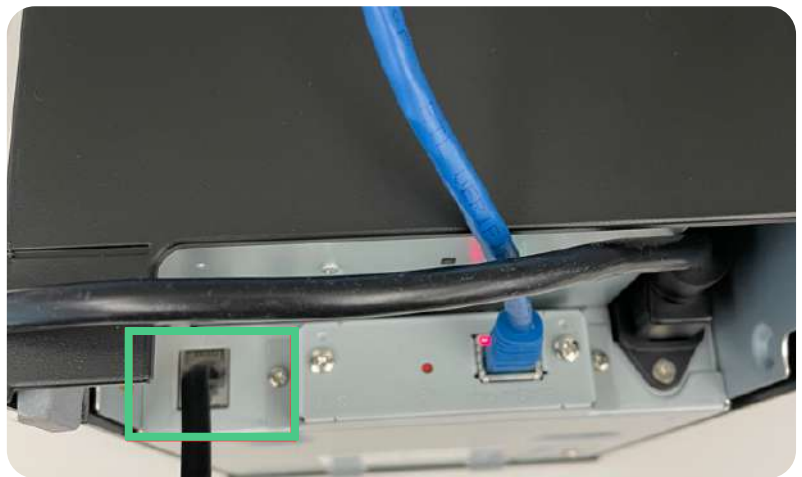
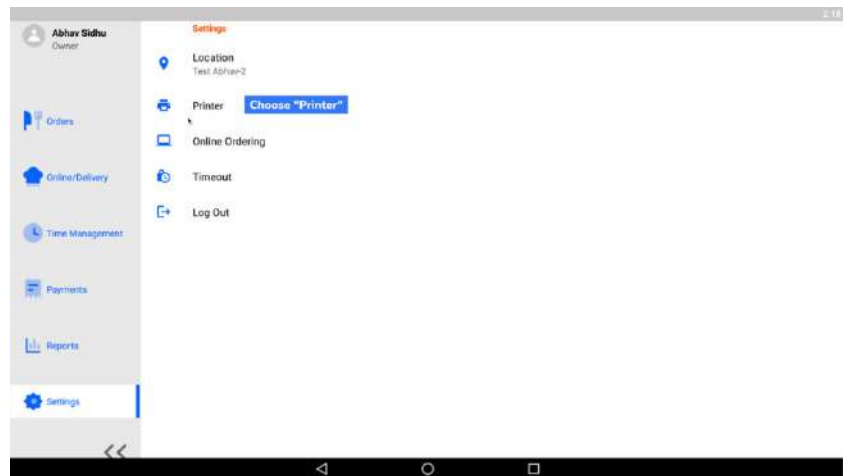Figure 3. Cash Drawer port on Receipt printer.

⚠

Each **cash drawer** comes with a **cable**. Each end is labeled "**Drawer**" and "**Printer**". Make sure the side labeled "**Drawer**" is plugged into the **cash drawer** and the side labeled "**Printer**" is plugged into the **POS Machine** or **Receipt Printer**.

Configuring Cash Drawer in CURV POS
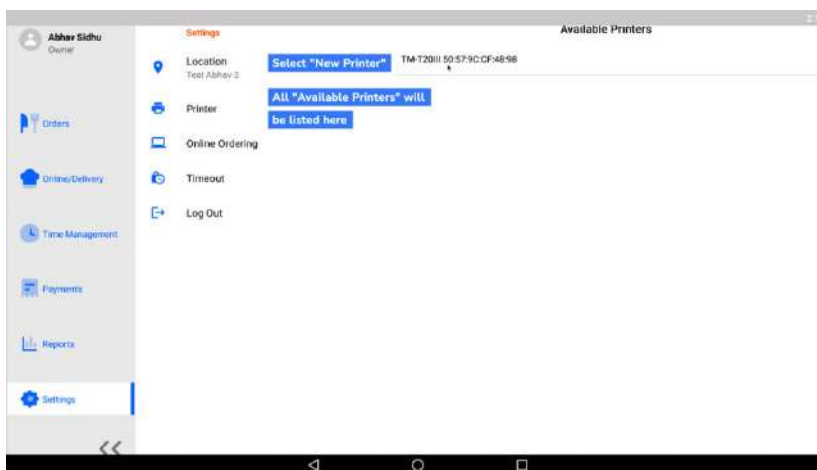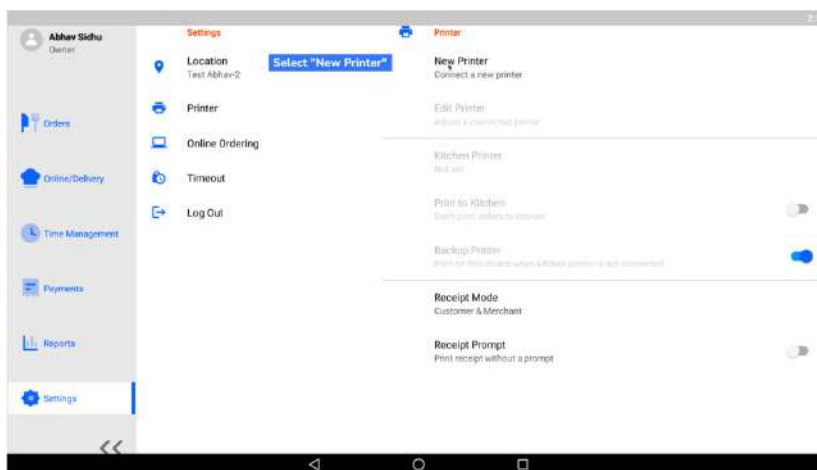
→ Step 1.
   Select "**Settings**".
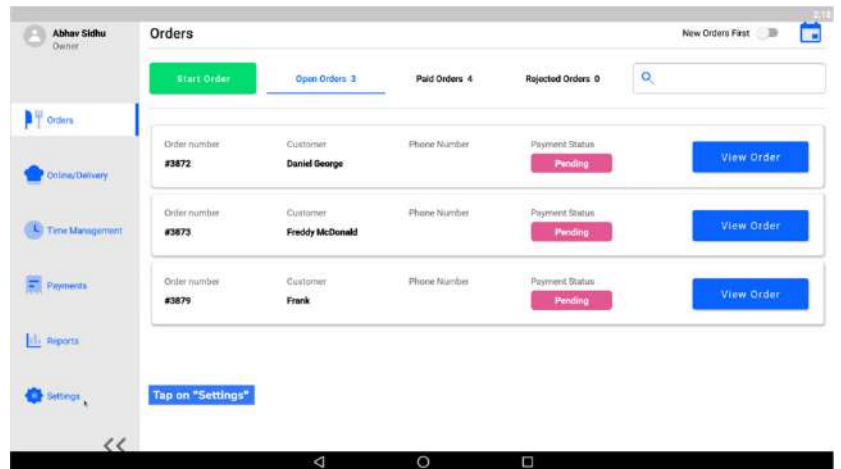
→ Step 2.
   Choose "**Printer**"
   from the left menu.

→ Step 3.
Select "**New Printer**".

All available printers will show
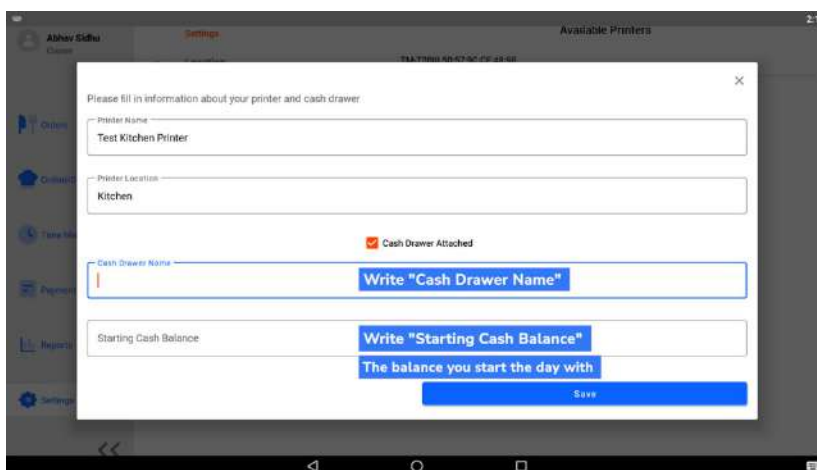up on the list.

Choose the printer
you want to to.

→ Step 4.
This will prompt you to add
the "**Printer Name**" and
"**Printer Location**".

You may also add the
"**Cash Drawer Name**".

⚠️

For "**Starting Cash
Balance**" enter the value
that the restaurant
location is starting the
day with.

→ **Step 5.**
Once the printer is added, navigate to **Settings** and connect the printer as the device's receipt printer. Select "**Receipt Printer**" and select the printer you wish to use. Note that only printers with attached cash drawers will be displayed.
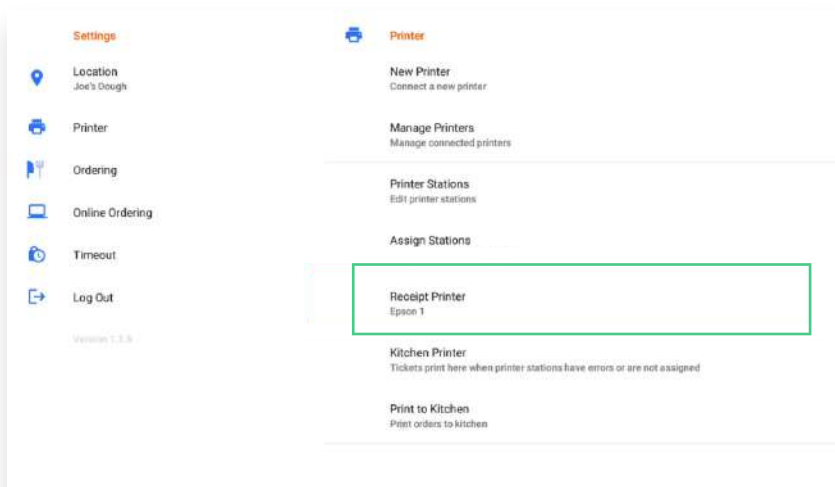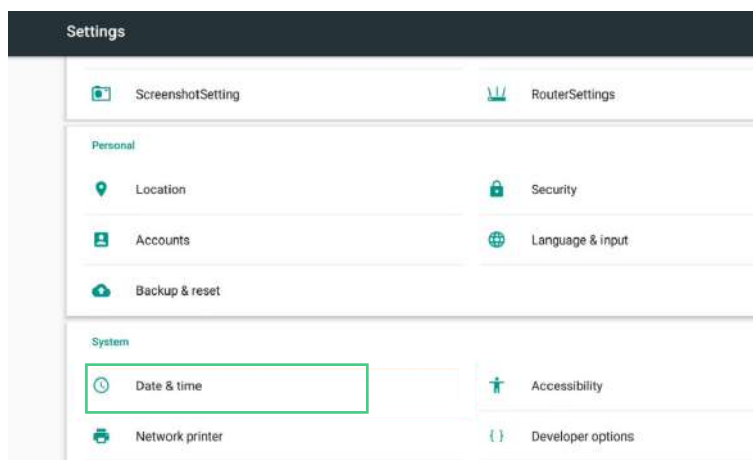

→ **Step 6.**
Once the cash drawer is attached to the receipt printer and the receipt printer's configured to the correct station, the drawer can be opened.
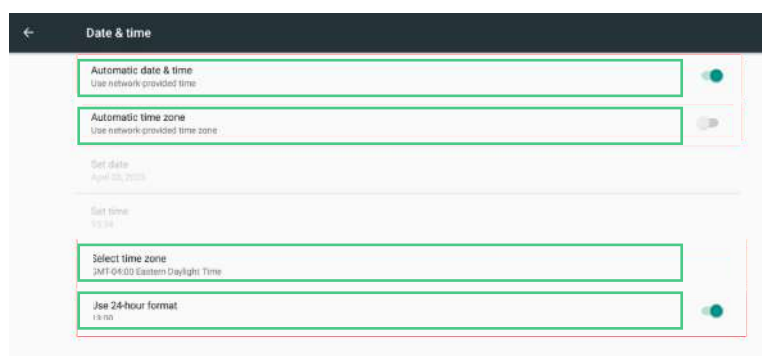
All devices need to be set
to the correct time zone and
set to 24-hour format. Under
Settings select **Date and Time.**

The settings should be as follows:

- Automatic date & time: On
- Automatic time zone: Off
- Select times zone: Set to the
  local time of the merchant.
- Use 24-hr format: ON

Kitchen Printer

Kitchen Printer Set Up

Each POS station comes with a kitchen ticket printer. This printer will receive orders placed on the POS and print to a designated location within the restaurant. CURV POS can integrate with most STAR or

Epson Brand thermal and impact receipt printers.

Kitchen Printers will need to be connected to the POS system by local network or by Bluetooth.

→ Unbox each printer and locate the power cables included in the package. Turn on by plugging in the power cord.

Receipt/ Kitchen Printer Connection to the Internet via Ethernet

Once the printer is powered on you will connect the ethernet cable from the internet router to the ethernet port located on the back of the printer.

Please Note: Make sure that printer is connected to the same network as the POS devices.

→ Step 1.
Each compatible printer with CURV has a MAC address. To obtain the MAC address, make sure your printer is plugged into power, connected to an ethernet cable, and has paper inside.

Once the printer is all set, located the feed and power buttons.

→ Step 2.
These buttons will be required to print out internal printer details which contain the MAC address. You can also test if the receipt paper is printing by holding down the feed button. The feed button will be found in front, and the power switch will be on the side.

→ Please note: All compatible printers with CURV use the same if not similar methods to obtaining the MAC address. Follow printer setup guide provided by printer manufacture.

→ Step 3.
After locating both the power and feed button, get set to hold both at the same time.

For this example, we will be using the SP700 by STAR Micronics.

→ Step 5.
Once the receipt has stopped printing, rip it off and look for the line that says "MAC Addr" like the photo below. This MAC address is assigned to the specific printer. Use this address to connect your new printer smoothly onto the CURV printer settings.

→ Step 4.
Follow these steps:

• Power off printer.

• Place both hands ready onto both buttons.

• Turn on the power to the printer. Immediately hold down the feed button until you hear a beep, then let go.

• Two long receipts with information are going to be printed out. Wait a few seconds until the printer is done printing.

→ Step 6.
Enter the MAC address into the printer set up on the CURV Backend portal.
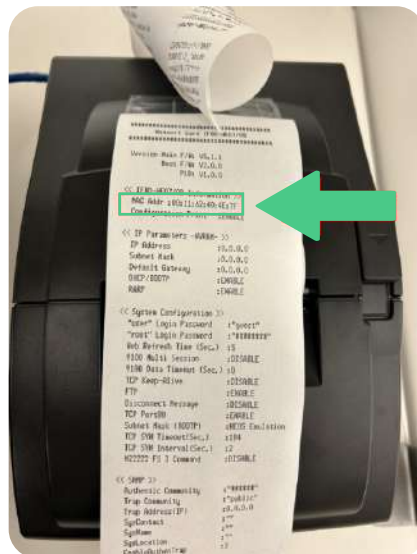
Receipt/Kitchen Printer Connecting via Bluetooth

→ Step 1.
Once powered on, the Bluetooth printer should be ready to connect. Please let printer sit for a few minutes to initialize it's Bluetooth functionality.

Log into the CURV application and navigate to the **settings** page and to the available printers list.
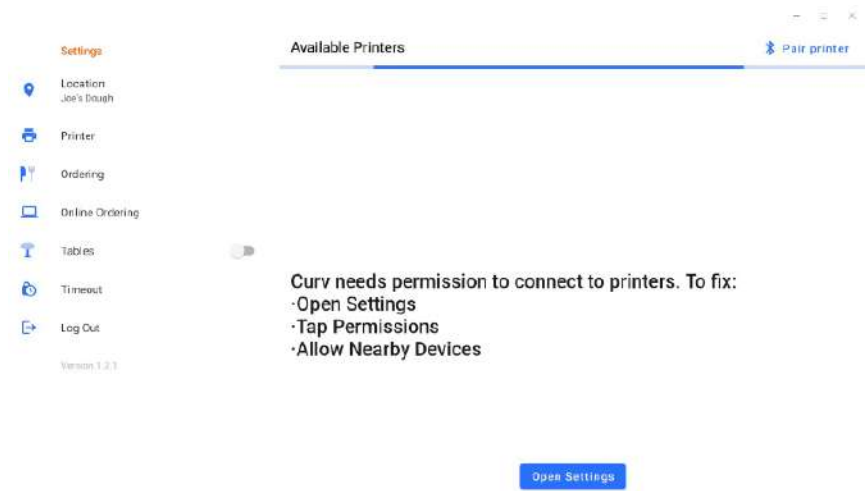
→ Step 2.
Navigate to

Settings » **Printers** »

→ Step 3.
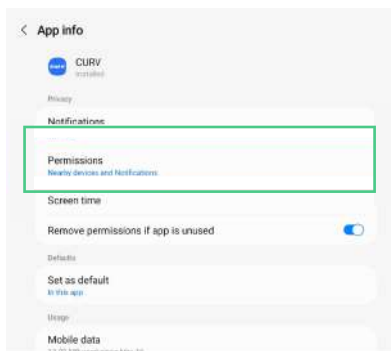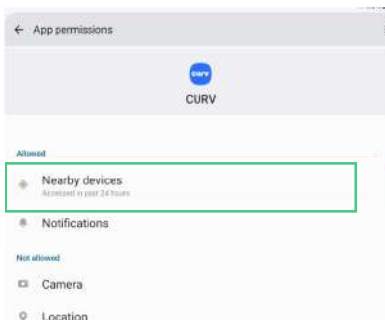Pair Printers.

Follow the direction on the page.

Curv needs permission to connect to printers. To fix:
·Open Settings
·Tap Permissions
·Allow Nearby Devices

Open Settings

→ Step 4.
Follow the direction on the page.

→ Step 5.
Select "**Nearby devices**".

→ Step 6.
Select "**Allow**".
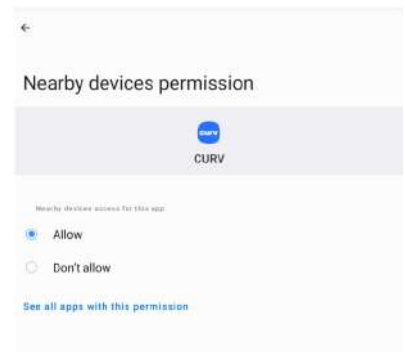
→ Step 7.
When configured, select
"**Pair printer**".

Select the printer and pair
with the device. This may
take a few moments for the
Bluetooth device to register
a connection.
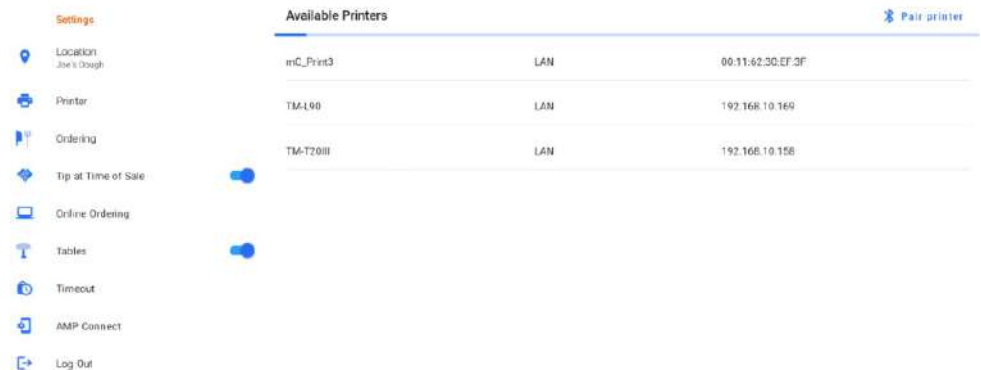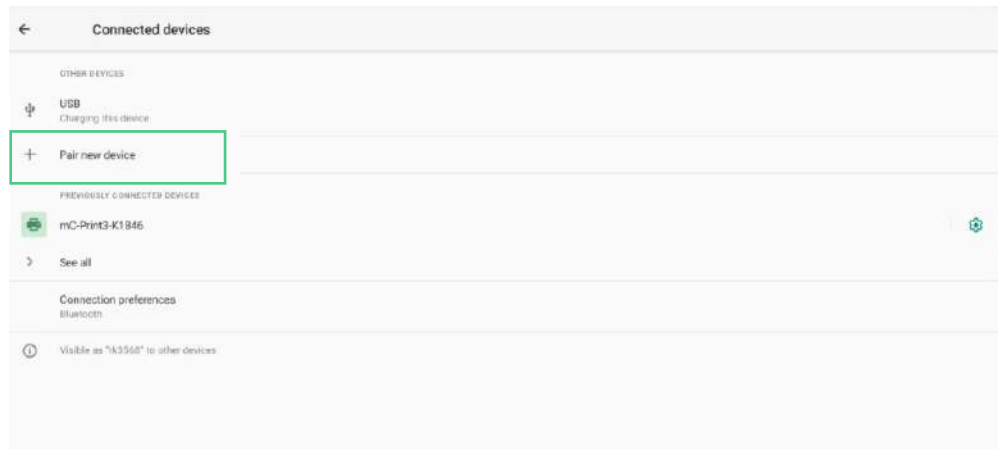
→ Step 8.
If selecting a new printer,
select "**Pair new device**" and
select from the available list
of devices.

If selecting an existing
device, select a printer from
the list of previously
connected Devices.

→ Step 9.
Select a printer from the
CURV applications list of
available printers.

→ Step 10.
Fill out the "**Printer Name**"
and "**Printer Location**".
Kitchen printers do not
require a cash drawer to
be attached.

→ Step 11.
To utilize the kitchen
printer, switch the
setting to "**On**".

→ Step 12.
Selecting which printer
to set as the default
"**Kitchen Printer**".

To learn more, please contact CURV support.

Support Phone - (877) 203-6624

Support Email - support@curvpos.com

curv.
Powered by PAYARC